RULES & REGULATIONS FOR RENTING A WATERCRAFT AT VEILLEUX CAMPING & MARINA

Detailed Rules and Regulations for renting a watercraft at Veilleux Camping & Marina

1. Must be 25 years old and over to rent a pontoon boat & personal watercraft (sea doo) and 16 years old and over for aluminum boats.
2. The Rental Customer must have a valid boat license to operate any vessels.
3. The Rental Customer acknowledges that he/she is familiar with the proper use of the Equipment and has asked all necessary questions and received answers thereto necessary to the safe and necessary operation of the Equipment.
4. Watercraft are located at Veilleux Camping & Marina (20 Desgroseilliers Road). The Rental Customer will keep the aluminum boats & personal watercraft within the waters of PIVABISKA LAKE, LAC STE-THÉRÈSE & WOLVERINE LAKE. As for the pontoon, it must stay within the waters of PIVABISKA LAKE & WOLVERINE.
5. Limit of person on watercrafts: Pontoon = 8, aluminum boat = 4, personal watercraft = 2 (including operator)
6. Rental times are from 10:00am to 7:00 pm daily. Special arrangements outside these times can be arranged. A late fee for watercraft drop off will be $50.00 per half hour charged to the customer, rounded to the next ½ hour (ex. Returning watercraft at 7:15 will be rounded to 7:30). Please return at an agreed time.
7. If you want a different pick-up time, you must arrange **IN ADVANCE** with management: welcome@veilleuxcampingmarina.ca, 705 362-5379
8. Watercraft rental fees are paid for at booking. In case of cancellation, it is fully refundable 30 days in advance. Cancellations with 14 days' notice will be refunded at 75%. Cancellation with less than 14 days' notice is NON-REFUNDABLE. There will be NO REFUND or credit due to inclement weather conditions on the day of rental.
9. A security deposit of $500 for pontoon & personal watercrafts, and of 250$ for aluminum boats via a valid credit card must be provided 24 hours in advance or at time of rental. The security deposit is a per watercraft deposit. This is a hold of funds-not a charge to your credit card. Please ensure you have adequate funds on your credit card for this hold. Watercraft will not be released if a security deposit in cash or credit card cannot be provided at time of rental even if full rental price has been paid in full. The full rental fee of watercraft is still in effect if security deposit is declined due to insufficient funds. No refunds of rental fees will be provided. To our American customers, please inform your credit card company before you leave for holidays that there will be a security deposit taken of $1000 while you are in Canada.
10. The watercraft is given with a full tank of gas. Watercraft will be filled up after use at the Rental Customer's expenses. Watercraft must be filled up at Veilleux Camping & Marina. The Rental Customer is responsible for seeing that there is sufficient gas in the watercraft during the duration of the rental.
11. Renters must read Safe Boating Guide – Safety Tips and Requirements for Pleasure Crafts (canada.ca) https://tc.canada.ca/sites/default/files/migrated/tp_511e.pdf
12. All safety equipment including anchor, safety kits and paddles are provided with each rental. Lifejackets are **MANDATORY** for every person in the watercraft. They are **NOT** included in the rental but can be provided for a fee of 5$/lifejacket.
13. Water skiing, tubing or any other forms of pulling an individual is prohibited.

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14. No swimming around watercraft while engine is running
15. No smoking, alcohol or drugs in watercraft or before using watercraft
16. Renter is responsible for replacement or repair of any and all damaged or lost components. If a watercraft and/or motor is damaged, please report it right away so it can be addressed to avoid further damage and to ensure the safety of those also on board. If the hull sustains damage, a propeller or lower unit is damaged, motor overheating due to mud and/or weed buildup or failure to observe gauges and respond to warning lights and/or buzzers: this is the fault of the operator and repairs for these damages will come out of the security deposit. If damage cost is higher than security deposit, renter is responsible for paying for remainder of repair. If there is time left on your rental and damage has made the watercraft in-operable, no refund or credit for time lost will be given. If a prop or other easily repaired item is damaged and repaired during the rental period, a service call fee will be charged to replace damaged components and the damaged component will be billed to renter. If the watercraft has a mechanical failure that is not operator induced, a refund for time lost will be given or a replacement unit will be substituted in its place. A 'depreciation' value may be charged for any damage that affects the future resale value of the watercraft, motor and trailer. This amount can vary due to extent of damage and will be determined by Veilleux Camping & Marina
17. The Rental Customer also agrees to return the Equipment in clean condition to avoid additional charges. No fish cleaning/gutting allowed on watercrafts. No garbage shall be left on the watercraft, nor any personal items. Any types of stains on carpets or seated area will be cleaned at Rental Customer's expenses. If equipment is not returned clean, a cleaning charge will be applied.
18. Rental contract/waiver form must be completed and signed by renter and any drivers before departure with watercraft.
19. HST is in addition to all costs.

Disclaimer:

If a watercraft becomes unavailable due to mechanical issues or damage for the entire rental period, we reserve the right to substitute another available watercraft if the customer agrees or the reservation can be cancelled without penalty.

In the case of unsafe weather conditions, as determined by Veilleux Camping & Marina's staff (such as sustained high winds or lightening), Veilleux Camping & Marina reserves the right to refuse the rental because we feel it is unsafe to be out on the water. The rental may be rescheduled for another date and the non-refundable booking deposit applied to that.

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Additional safety information to read before renting

- Always practice safe boating, research and determine a plan before renting a watercraft and heading out to the water. Drive at a safe speed in a safe and conscientious manner. Do not consume alcohol or drugs before and during the operation of a watercraft. While in safe deep water away from shore, put the watercraft in forward, reverse and neutral, turn the steering right to left so you get a feel for how the watercraft maneuvers in the water. Information is found here - https://tc.canada.ca/en/marine-transportation/marine-safety/office-boating-safety. Remember that pontons are large vessels that can be hard to maneuver through winds and waves.
- Always wear a lifejacket. Accidents can happen and if you require assistance call 911 or our office (705-362-5379), use the whistle in the safety kit and blow 3 times to summon assistance on the water. Use the throw line in the safety kit to help those that have fallen overboard get back to the watercraft. Stay with the vessel if appropriate.
- Buoys identify water hazards and danger including rocks, pilings and shoals. Lake depth charts can be found online on several websites such as Navionics (use on the website) and Anglers Atlas (downloadable maps). There are also apps that can be downloaded-do a search to find one for the lake you are boating on. Always drive slowly when in the vicinity of buoys or if you are unfamiliar with hazards on the lake. Drive slowly if you are not familiar with the lake as hazards might be underwater.
- Always follow the nautical rules of the road. When overtaking another watercraft in front of you, you must steer clear of the overtaken watercraft's path. Vessels heading towards each other must pass on the right side. A vessel approaching another on the port (left) side must give way and must avoid crossing ahead of the vessel being approached. As a general rule, rowboats, sailing vessels and canoes have the right of way over powerboats. If one vessel is unable to maneuver as it normally would, the most maneuverable vessel gives way.
- Never overload a watercraft with too many people, equipment and gear and distribute load evenly around watercraft. Check the capacity plate located in the vessel to be sure it is not overloaded. Stay seated while a watercraft is in operation unless standing is required to navigate while doing so at a slow speed. Do not sit outside the fenced in area on pontoon boats while it is in motion. Do not sit on the gunwales of any boat if it is in motion. Front and rear navigation lights are to be used from sundown to sun up. When coming to a dock, approach slowly, when leaving a dock, drive slowly all the while paying attention to water depth and underwater obstacles. When embarking or disembarking a watercraft in the water, be aware the watercraft will rise or lower in the water as you step onto or off the watercraft. The watercraft will also float away from the dock as you embark or disembark or if there is a strong current or wind if there is a large amount of slack in the mooring lines. If people are in the water around the watercraft do not run the motor. Allow a minimum of 30 ft between watercraft/motor and person in the water before re-starting the engine. As an operator of a watercraft, it takes 100% of your attention to be vigilant for objects in water, people, passengers, other watercraft and changing weather conditions. In the event of a change in weather, make way for the safest location close to shoreline if there isn't time to return to cottage dock or boat launch.
- Always ensure all mooring, anchor or any other lines are safely stowed on deck before turning the motor on. Do not attempt to drive the watercraft with anchor in the water.